



Menominee Casino Resort

2nd Posting

Position F&B Server-Rest

Job Status Part-Time

Minimum Age 18

Wage \$8.00 + TIPS

Date Posted Wednesday, February 22, 2023 8:00:00 AM

Date Closed Wednesday, March 22, 2023 4:30:00 PM

FIRST POSTING: OPEN 5 DAYS AND LIMITED TO ANY ENROLLED MENOMINEE TRIBAL MEMBER. SECOND POSTING: OPEN TO THE GENERAL PUBLIC.

SUMMARY

Responsible for providing food and beverage service to all customers in an efficient, courteous and professional manner displaying a high standard of customer services. Shall ensure complete order in Food & Beverage area assigned; The Forest Island Restaurant, Casino Floor, cater-outs and banquet room service.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Shall provide fast courteous, efficient service to the guest within any station.
- Shall accurately calculate guest checks and ensure that each and every check is accounted for.
- Shall finish cleaning tables when guests are through.
- Will pre-buss tables and/or Casino floor sections when customers are seated.
- Shall provide beverage service as needed and /or beverage cart to guests of the MRC
- Shall set all rooms according to the BEO for each event.
- Shall remove all soiled dishes, glasses, and flatware to the dish room and/or breakdown area(s).
- Shall stock and/or replenish stock of all food and supply items as well as dishes, glasses, flatware, jellies, butter, etc.
- Shall police floor areas to maintain cleanliness. Maintain that storage areas, are neat, orderly, clean and well stocked in accordance to maximum levels prescribed.
- Shall do set ups and take downs according to BEO's directions.
- Shall deliver and set up cater-outs.
- Shall clean chairs, tables, glass, vacuum, and vacuum as needed..
- Shall attend mandatory training when scheduled.
- Shall assist with training when required.
- Shall perform other duties as needed.

QUALIFICATION REQUIREMENTS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Shall be at least 18 years old or older. Must be able to work unusual hours, days, nights, weekends and holidays. Must be able to withstand a background check. Preference given to qualified Menominee or other Native American applicants. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

EDUCATION and/or EXPERIENCE

High School diploma or GED required. At least six months of previous experience is required. Good verifiable work history necessary. Must be TIPS certified within 90 days of employment.

SPECIAL QUALIFICATIONS

Strong organizational and interpersonal skills required. Must have a good driving record to be able to qualify for driving company vehicles.

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CRIMINAL BACKGROUND MINIMUM REQUIREMENTS:

No person shall be eligible for employment at Menominee Casino Resort/Thunderbird Complex if they have been convicted, or have a pending unresolved charge of:

- Any crime which would require compliance with the reporting requirements for sex offenders pursuant to Menominee or Wisconsin law; or
- A felony conviction of any kind in the immediately preceding two years.
- A crime of any kind related to gambling in the immediately preceding two years.
- A crime of any kind related to theft, fraud, or misrepresentation in the immediately preceding two years.
- A crime of any kind related to a crime of violence, or involving, or involving domestic violence, or a drug offense involving sale of drugs, or possession with intent to sell drugs during the immediately preceding 2 years.

LANGUAGE SKILLS

Ability to read and interpret documents such as safety rules, operating and maintenance instruction, and procedure manuals.

MATHEMATICAL SKILLS

Basic math skills, including the ability to apply concepts such as fractions, percentages, and proportions to practical situations.

REASONING ABILITY

Ability to define problems, collect data, establish facts, and draw valid conclusions.

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an Employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee is regularly required to use hands to finger, handle, or feel objects, reach with hands and arms; and talk or hear. The Employee frequently is required to stand and walk.

The Employee must regularly lift and/or move up to 100 pounds, frequently lift and/or move up to 50 pounds, and occasionally lift and/or move more than 100 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

The employee is frequently required to lift up to 50-100 lbs.

WORK ENVIRONMENT

The work environment characteristics described here are representative of those an Employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate. Depending on station, the noise level can increase to loud.